Why Isn't My Reebok Smartwatch Charging?

Inas B. - 2026-11-26 - Resolução de problemas

If your Reebok smartwatch isn't charging, check the connection between the watch and its charging cable before trying anything else.

Check the Charging Connection

1. Remove the watch from the charger.
2. Check the back of the watch and the charging contacts for dirt, moisture or debris.
3. Make sure the watch and charging contacts are completely dry.
4. Reconnect the charger, making sure the charging pins are properly aligned.
5. Check whether the charging indicator appears on the watch.

Try Another Power Source

If the watch still doesn't charge, try connecting the charging cable to another compatible USB power source.

If possible, test with another compatible charging cable to help determine whether the issue is related to the charger.

Still Having Trouble?

If your watch doesn't respond or show a charging indicator, contact our support team at **support.reebok@vitalist.ca**.

Please include your watch model, serial number and a description of what happens when you connect it to the charger.