Why Is My Reebok Kinetic Touchscreen Not Responding?

Inas B. - 2026-11-26 - Resolução de problemas

If your Reebok Kinetic touchscreen isn't responding to taps or swipes, try the following:

1. **Clean and dry the screen:** Wipe the display with a soft, clean cloth. Make sure your fingers and the screen are dry.
2. **Check whether the screen is locked:** Open the Lock control in Quick Settings if you need to unlock the touchscreen.
3. **Check the watch's response:** Press a physical button to see whether the watch responds to button input.
4. **Restart your watch:** If the touchscreen remains unresponsive, restart the watch using the available physical controls.

Avoid pressing the screen forcefully or using sharp objects to operate it.

If the touchscreen still doesn't respond, contact our support team at **support.reebok@vitalist.ca**. Include your watch serial number and describe whether the buttons still work.