Why Do Some Gmail Notifications Show Without a Message Preview on My Reebok Smartwatch?

Inas B. - 2026-11-26 - Resolução de problemas

Your Reebok smartwatch displays notifications received from your connected phone. If a Gmail notification appears on your watch but doesn't show the email's subject or message preview, your phone's notification privacy settings may be hiding that information.

Some phones allow notifications to appear while keeping their contents private, particularly when the phone is locked. In these cases, the watch may display a general alert instead of the full notification.

Check your phone's notification privacy settings

On Android

1. Open your phone's Settings.
2. Go to Notifications.
3. Look for the notification settings for your lock screen.
4. Check whether sensitive notification content is hidden.
5. If you want email details to appear on your watch, adjust the setting to allow notification content to be shown.

The exact menu names and options vary by phone manufacturer and Android version.

On iPhone

1. Open Settings.
2. Tap Notifications.
3. Select Gmail.
4. Tap Show Previews.
5. Choose the preview option you prefer, such as Always or When Unlocked.

The available options may vary depending on your iOS version and privacy preferences.

Check Gmail notification settings

Make sure Gmail notifications are enabled on your phone and that the relevant Gmail account and notification categories are allowed to send alerts.

Keep in mind

Changing notification preview settings may expose email details on your phone's lock screen and other connected devices, including your smartwatch. Choose the privacy setting that you're comfortable with.

If Gmail notifications are not appearing on your watch at all, see our notification troubleshooting guide or contact Reebok Support at support.reebok@vitalist.ca.