How to Charge Your Reebok Smartwatch

Inas B. - 2026-11-19 - Charging & Battery

Charging your Reebok smartwatch is easy. Your watch uses a magnetic charging cable that connects to the charging contacts on its back.

Follow these steps to charge your watch safely and correctly.

1. Prepare Your Watch and Charger

Before connecting your watch:

- Make sure you have the original or an approved compatible charging cable.
- Check that the charging contacts on the back of your watch are clean.
- Make sure the watch and charging contacts are completely dry.

If necessary, gently wipe the contacts with a clean, soft, dry cloth.

2. Connect the Charging Cable

1. Connect the USB end of the charging cable to a compatible USB power source.
2. Place your watch near the magnetic charging connector.
3. Align the charging pins with the corresponding contacts on the back of your watch.
4. Allow the magnets to hold the connector securely in place.

Make sure the watch is positioned correctly and the charging contacts are touching the pins.

3. Check That Your Watch Is Charging

Once connected:

1. Look at your watch screen.
2. Check for the charging indicator or battery percentage.
3. Make sure the indicator shows that charging has started.

If no charging indicator appears, remove the watch from the charger and check the alignment and condition of the charging contacts before trying again.

4. Disconnect Your Watch

Once your watch has reached the desired battery level:

1. Carefully lift the watch away from the magnetic charging connector.
2. Disconnect the USB cable from the power source if it is no longer needed.
3. Store the charging cable somewhere clean and dry.

Charging Tips

For the best charging experience:

- Always use the original or approved compatible charging cable.
- Keep the watch and charging contacts clean and dry.
- Charge your watch on a stable, well-ventilated surface.
- Avoid charging in extremely hot or cold environments.
- Do not use damaged charging cables or accessories.
- Do not force the charging connector into position.

Important: Your Reebok smartwatch does not support standard wireless charging. Use its magnetic charging cable rather than a wireless charging pad.

My Watch Isn't Charging. What Should I Do?

If your watch does not charge:

- Check that the USB cable is securely connected to the power source.
- Make sure the magnetic connector is correctly aligned.
- Clean the charging contacts on the watch and charger.
- Try another compatible USB power source if available.
- Check whether the charging indicator appears on the screen.

If your watch still does not charge, contact our support team at **support.reebok@vitalist.ca** and include your watch model and serial number.