Is Reebok Connect Free? Do I Need to Enter Credit Card Information?

Inas B. - 2026-11-25 - Reebok Connect

Reebok Connect is free to download and use. You do not need to enter credit card information, pay a subscription fee, or provide payment details to use the app with your Reebok smartwatch.

What if scanning the QR code asks for payment information?

The QR code provided with your watch should direct you to the official Reebok Connect app in the Google Play Store or Apple App Store.

If scanning the QR code takes you to a payment page or asks you to enter credit card information, **do not enter your payment details.**

Instead, download the app directly from your phone's official app store:

- **Android:** Open the Google Play Store, search for Reebok Connect, and install the official app.
- **iPhone:** Open the App Store, search for Reebok Connect, and download the official app.

What if my phone's app store asks for payment information?

In some cases, Apple or Google may request payment information when you create or manage your app-store account. This is separate from Reebok Connect and does not mean the app requires a subscription or payment.

Still being redirected to an unexpected page?

If the QR code repeatedly takes you to a payment page or another unexpected website, please contact our support team at **support.reebok@vitalist.ca** so we can investigate.