Visual Accessibility on Reebok Wearables

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Making Your Reebok Wearable Easier to See

At Reebok, we want everyone to have a comfortable and enjoyable experience using their wearable. We understand that visual needs differ from person to person, and that reading information on a small watch display can sometimes be challenging.

While our current Reebok wearables do not offer specialized visual accessibility features such as system-wide large-font modes, screen readers, or dedicated high-contrast display settings, there are a few ways to customize your experience and make the screen easier to view.

Display Options That May Help

Depending on your watch model, you may have access to the following options:

- **Customizable watch faces:** Choose from the available watch face designs to find one that is easier for you to read. Some designs may offer clearer layouts, larger-looking time displays, or less information competing for your attention.
- **Adjustable screen brightness:** Increase the screen brightness when using your watch in brighter environments or decrease it in darker settings to make viewing more comfortable.
- **Choose a simpler display:** If your model offers multiple watch face designs, consider choosing one with fewer visual elements and a more straightforward layout.
- **Find comfortable lighting conditions:** When checking your watch, try to position yourself where there is enough light to see the display clearly while avoiding direct reflections or glare on the screen.

Available customization options vary by model and may differ depending on your watch's software version.

Understanding Current Accessibility Limitations

Our current wearables have some limitations when it comes to specialized visual accessibility:

- **Text size:** A system-wide option to increase the size of text throughout the watch interface is not currently available.
- **High contrast:** Dedicated high-contrast display modes or customizable interface color settings are not currently supported.
- **Screen readers:** Voice-guided navigation and screen reader functionality are not currently available on our watches.
- **Magnification:** Dedicated screen magnification features are not currently supported.

We understand that these features can make a meaningful difference for people with visual impairments or other accessibility needs. We appreciate your feedback as we continue working to improve the user experience.

Tips for a More Comfortable Viewing Experience

Here are a few additional suggestions that may help:

- Keep your watch screen clean and free from smudges, as these can make information harder to see.
- Experiment with the available watch face designs to find one that works best for your eyesight.
- Adjust brightness based on your surroundings and personal comfort.
- If you use the Reebok Connect app, check whether your smartphone's own accessibility settings can make information in the app easier to view. Available options depend on your phone's operating system and may not change the appearance of your watch display.

Need a Hand? We're Here to Help!

If you have specific visual accessibility needs or are having difficulty reading your Reebok watch display, our support team is happy to help.

We can help you explore the customization options available for your particular model, guide you through changing your watch face or brightness settings, and answer questions about current accessibility capabilities.

Reach out to us through any of the following channels:

- **Email:** support.reebok@vitalist.ca
- **Support Page:** https://support.connect.reebok.com/en-US/new-ticket

Let us know which Reebok watch model you use and what you're having difficulty seeing so we can provide more relevant guidance.

We value your feedback and want to make your Reebok wearable as comfortable and accessible to use as possible.