



[Knowledgebase](#) > [Smartwatches](#) > [Reebok Icon Troubleshooting and Information](#) > [Connectivity](#) > [How Your Reebok Icon Connects](#)

How Your Reebok Icon Connects

Inas B. - 2025-08-20 - [Connectivity](#)

The Reebok Icon relies on **Bluetooth** to communicate directly with your smartphone. This ensures a low-energy, reliable connection for real-time tracking of steps, heart rate, and notifications. **Wi-Fi is not used for direct watch connectivity** because Bluetooth offers consistent pairing without needing network access.

Why Bluetooth?

- **Low power consumption:** Preserves battery life on both the watch and phone.
- **Stable connection:** Works indoors or outdoors without relying on Wi-Fi coverage.
- **Immediate sync:** Activity data and notifications update instantly when paired.

Using the Reebok Connect App:

While your watch uses Bluetooth to connect, the **Reebok Connect app** requires **Wi-Fi or mobile data** on your phone to:

- Sync data to your Reebok account in the cloud
- Access online features, software updates, or backup services
- Download watch faces or app content

Tips for Smooth Connectivity:

- Keep your watch within Bluetooth range (~10 meters / 33 feet) of your smartphone.
- Ensure the Reebok Connect app has internet access for cloud syncing.
- Restart the watch or app if you notice delayed updates.

Disclaimer:

Direct Wi-Fi connectivity on the watch itself is not supported. All cloud features rely on the app using your phone's internet connection.