Troubleshooting Weather Sync on Your Reebok Stride

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If weather information is not updating on your Reebok Stride, check the following settings.

1. Check the Bluetooth Connection

Your watch must remain connected to your smartphone through Bluetooth to receive updated weather information.

Open the Reebok Connect app and confirm that your watch is connected.

2. Check Your Internet Connection

Your smartphone needs an active internet connection to retrieve weather information.

Make sure either cellular data or Wi-Fi is enabled and working correctly.

3. Allow Location Access

Weather information may require location access to determine the appropriate forecast for your area.

Check your smartphone's settings and make sure location access is enabled for the Reebok Connect app.

After checking these settings, reconnect your watch to the Reebok Connect app and allow the weather information to update.